



WARRANTY CLAIM

Warranty number

Fill out your personal details

Name

Street

Postal code

City

Which article will you return to us?

Article number

What is the problem (in what situation did it happen)?

How did it happen?

Instructions



Please fill in the form

Add your warranty number on the top, fill in our personal details, which product you will return and describe the issue with it.



Send it back to us

Make sure the return is packaged properly.

We are not liable for damage or loss of the shipment to us

Make sure everything is packaged properly

Send all accessories and separate parts along with the parcel

We will confirm via e-mail when we have received your return

Within 1-4 working days we will inform you about how the warranty process will go further

Return address the Netherlands

Kato Group Garantie
Laan van Westenenk 8
7336 AZ Apeldoorn
The Netherlands